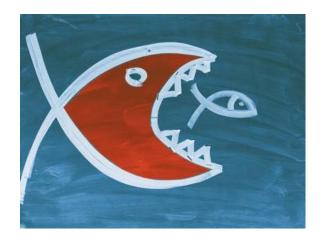


#### Beyond OSHA: Legal and Ethical Issues Related to Bullying in the Nursing Profession

Susan B. Matt, PhD, JD, MN, RN, CNE Associate Professor

# Agenda

- Background
- Definition of "Bullying"
- Ethical considerations
- Legal considerations
- Questions



# What is "Bullying?"

- "A rose by any other name would smell as sweet" - Shakespeare
  - Aggression
  - Incivility
  - Horizontal or lateral violence
  - Intimidation
  - Mobbing
  - Others?



### International Labour Organization

"[O]ffensive behaviour through vindictive, cruel, malicious, or humiliating attempts to undermine an individual or group of employees"

(International Labour Organization, 1998)



# **Risk Factors**

- Staffing patterns
- Stress, tension, and frustrations
- Lack of training to recognize or cope with bullying
- Shift work and demanding workloads
- Lack of reporting system or punishment against perpetrators
- Working alone
- Poor management skills and policies (International Council of Nurses, 2006)



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# Effects of Bullying

- Increase in sick leave
- Resignations
- Personal health effects
- Decreased morale
- Increased staff turnover
- Understaffing

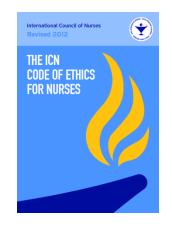
(Anderson, 2011; Cleary et al., 2010)

## **Ethical Considerations**

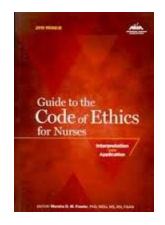
- Principles of Biomedical Ethics
  - Nonmaleficence
  - Beneficence
  - Justice
- Virtues of a Moral Character
  - Compassion
  - Discernment
  - Integrity
  - Conscience



- Professional Codes of Ethics
  - ICN Code of Ethics for Nurses
    - "the nurse sustains a cooperative relationship with coworkers in nursing and other fields"
    - "the nurse takes appropriate action to safeguard individuals, families, and communities when their health is endangered by a coworker or any other person"



- ANA Code of Ethics for Nurses
  - Provision 1: Attitudes and behaviors
  - Provision 6: Workplace environment





## Legal Considerations

- Bullying legislation
  - Australia: Brodie's Law
  - U.S.: 16 bills in 11 states
- OSHA's General Duty Clause
- Anti-harassment statutes
- Anti-defamation statutes



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### Questions?

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